

October 2009

TOPICS



The Association for Operations Management

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WEDNESDAY, OCTOBER 14, 2009 PROFESSIONAL DEVELOPMENT MEETING

Randall Schaefer, CPIM, will present "The 10 Principles of Operations Management" at the Professional Development Meeting (PDM) on Wednesday, October 14th beginning at 5:45 p.m. at The Pinnacle Center (5550 Highland Drive, Hudsonville).



"The 10 Principles of Operations Management" High wages and benefits are not the only reason manufacturing struggles in the U.S. In their attempts to offset the advantages of foreign competitors, U.S. companies often make things worse by violating one of the ten principles of operations management. And other companies fail because they never embraced these principles in the first place. This presentation was originally a well received article in the May 2007 issue of *APICS Magazine* and a popular presentation at the 2007 APICS International Conference.

Randall Schaefer, CPIM, Editor of the popular "Lessons Learned" feature in *APICS Magazine*, is a veteran speaker to APICS and other manufacturing based groups.

Randall is an Industrial Philosopher with 40 years of manufacturing management experience in such diverse industries as automotive, capital equipment, farm machinery, and appliances. He has a degree in philosophy from Wisconsin State University- Stevens Point, has been APICS certified for over 30 years and has done a tour of duty on APICS' CIRM test writing committee. Randall is a veteran APICS instructor who teaches APICS' CPIM review classes as well as his own seminars on inventory management and cycle counting. He is a veteran speaker at APICS international conferences as well as chapter meetings of APICS and other manufacturing based professional organizations. Randall is a regular contributor of feature articles to APICS magazine and edits and contributes to the popular "Lessons Learned" feature on the magazine's last page. He is co-author of the Society of Manufacturing Engineer's handbook, Material and Parts Handling in Manufacturing.

DIRECTIONS: I-196 toward Hudsonville and exit (Exit # 62) onto 32nd Avenue. Proceed westbound onto 32nd Avenue off of exit ramp to Highland Drive (traffic light at intersection) and turn LEFT onto Highland Drive. The Pinnacle Center will be located on your left, 3330 Highland Drive.

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PRESIDENT'S MESSAGE....

We kicked off the 2009-10 Program Year by honoring the West Michigan companies that support APICS by enrolling their employees in education classes, professional development meetings and seminars. This year's recipients included AGS Company, Amway and Irwin Seating Company. Irwin Seating has held the honor of 'winner' for the past four years!!! The Chapter also honored active member, Randy Gilbert, as Member-of-the-Year and Gary Race, CPIM, as Instructor-of-the-Year. A HUGE 'thank you' to those of you who have supported APICS-Grand Rapids Chapter; without

YOU this Chapter would not be as successful as it has been over the decades!

October's Professional Development Meeting (PDM) will feature Randall Schaefer as the keynote speaker. Randall has presented at APICS' International Conference and authored numerous articles for *APICS Magazine*—don't miss Randall on October 14th!!

November's PDM will be co-hosted with our friends from ISM

(Institute for Supply Managers) of the Greater Grand Rapids Affiliate. We hope you can join us for this evening of networking with members from ISM-GGR!!

For more information on any events, classes, or to register, visit our website at www.apics-gr.org.

Hope to see you at one of the upcoming events!

Jody Craig, President 2009-10

APICS GRAND RAPIDS CHAPTER NEW MEMBERS

APICS Grand Rapids Chapter would like to welcome the following new members:

- Jerry Bays, Flexco
 - Lisa Smigiel
- Judy Bewell, Amway Corp.
 - Larry Carlson
- Heather Frazee, Van Andel Institute
 - Rita Fox, Dematic
- Nathan Foster, Dyna-Torque Inc.
 - Jocelyn Josephson
- Sean Goffnett, Central Michigan University



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October 14th PDM Continued....

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AGENDA:

5-5:45 p.m. Hospitality/Registration
 5:45 p.m. Dinner (Bourbon Chicken with mashed potatoes and green bean almandine)
 6:45 Presentation

COSTS:

\$ 28.00 Members
 \$ 35.00 Non-Members
 \$ 15.00 Full-Time Students

REGISTRATION:

- Online at www.apics-gr.org/Events
- Email to: ApicsGR@yahoo.com

2009-2010 PUBLIC EDUCATION

COURSE	DAY / WEEKS	DATES	COSTS
Execution & Control of Operations	Thursdays/9-weeks	October 15—December 17, 2009 * No class during Thanksgiving Holiday *	\$515 Member \$620 Non-Member
Strategic Management of Resources	Teusdays/9-weeks	December 3-17, 2009 & January 7-February 11, 2010	\$515 Member \$620 Non-Member
Master Planning of Resources	Tuesdays/8-weeks	December 8-22, 2009 & January 5-February 2, 2010	\$475 Member \$570 Non-Member
Basics of Supply Chain Management	Tuesday/9-weeks	January 11-March 8, 2010	\$625 Member \$700 Non-Member
CSCP (Certified Supply Chain Professional)	Thursdays/10-weeks	March 25-May 27, 2010	\$1850 Member \$2150 Non-Member
Detailed Scheduling & Planning	Mondays/9-weeks	April 5-June 7, 2010	\$515 Member \$620 Non-Member

All classes are held at The Pinnacle Center (3330 Highland Drive, Hudsonville) beginning at 6:00 p.m. To register visit the Chapter's web site at: www.apics-gr.org and click on "Events" or email to: ApicsGR@yahoo.com. Reservations MUST be received 4 days PRIOR to the start date to avoid additional materials shipping fees.

CHAPTER BY-LAW REVISIONS....

Each year the Board of Directors reviews the By-Laws of the Grand Rapids Chapter.

The By-Laws are the guidelines by which the Board of Directors manages the Chapter. A complete listing of the proposed By-Laws is posted on the Chapter's web site for your review. Please visit: www.apics-gr.org and click on "By Laws" to the left of the home page, the highlighted areas of the document note the proposed changes.

The membership will be asked to vote on the revisions to the By-Laws. If you have any comments or questions regarding the revisions, please contact Chapter President, Jody Craig, at: jody.craig@netshapecorp.com or email the Chapter at: ApicsGR@yahoo.com.

Below is a summary of the proposed revisions:

III. MEMBERSHIP: Article G. Termination of Membership, Item 2: Correct "Society" to "Association".

IV. DUES: Article A. Association, Item 2: Correct "Society" to "Association".

VIII. BOARD OF DIRECTORS: Article B: Add "...with a Board of no more than...."

VIII. BOARD OF DIRECTORS: Article F, last sentence: Change "The President does vote."

XI. DUTIES OF OFFICERS: President, Article A: Change "Chapter Executive Assistant" to "Chapter Administrator".

XII. PAST PRESIDENT: Add after non-APICS functions..."responsible for nurturing the Affiliated Student Chapter(s), attending the Student Case Competition and representing the Chapter at Student Chapter events...."

XIII. CHAPTER DIRECTORS AND COMMITTEES: Article A, Item 6: Delete the role of Secretarial Director.

XIII. CHAPTER DIRECTORS AND COMMITTEES: Article A, Item 9: Delete the role of Grants/Strategic Partners Director.

XIII. CHAPTER DIRECTORS AND COMMITTEES: Article A, Item 11: Delete the role of Student Chapter Director.

XIII. CHAPTER DIRECTORS AND COMMITTEES: Sub-item Secretarial Services: Change Sub-item to read as "Administrative Services".

XIII. CHAPTER AND COMMITTEES: Administrative Services first paragraph change "Secretary" to "Chapter Administrator" where referenced.

FOUR SIMPLE STEPS TO UPDATE YOUR RESUME....

With the doldrums of Summer hiring behind us, Fall is a great time to update your resume. Labor Day to Thanksgiving is typically an active interview season. Don't be late when opportunity knocks. If you haven't updated your resume in the past year the following four steps will help you bring your resume up to date with new focus and polish.

1. Identify your new career objection. If you're dissatisfied with your current job, this is the time to ask why. Before making any changes to your resume ask yourself the following questions:
 - What part of my job would you rather not do in the next position?
 - What skills, tasks or responsibilities would you like to continue in your next job?
 - What other industry might you use your skills?
 - What other occupation might you apply your skills?

Your response to these questions will shed light on the changes in your career path. Write out your answers and do a reality check to see how likely you are to obtain your new career direction.

2. Get rid of the old to make room for the new information.

Your new resume should reflect your current career direction. The first resume rule says that everything within your resume should relate to your career direction. This means you may need to delete information about outdated technology. You may also need to weed out old responsibilities that you no longer want to perform. If your resume includes special training or certifications that are no longer needed take them off as well.

Additionally, check your accomplishments from earlier years. If they do not support your career objection either delete or adjust them to relate. You might even need to take off your earliest employment entries if they represent a completely different career path.

3. Add your most recent employment entry.

Write your current employment entry in light of your new career focus. Do not include responsibilities that you do not wish to perform in your next job. Include only what you want to continue to do. Use job postings as a guide for key words that you'll need to use as verbiage. Job postings also provide clues to transferable skills, technology and education that you'll want to include.

4. Add the final touch, accomplishments

No resume is complete without accomplishments. They are the talking points of your resume. Even if the past year hasn't been as productive or positive as the past, find something to brag about. Think back on the challenges of the past year and how you solved them. Did you find a way to save time, cut costs or improve performance? Those are your accomplishments. They tell perspective employers that you are a problem solver for today's difficult business environment. If your goal is an internal promotion your accomplishments remind your employer of the value you bring to the organization.

Once you've updated your resume you'll be ready for any opportunity that comes your way. This may be your season for advancement, change or transition - get ready for it!

Deborah Walker, CCMC
Certified Career Management
Coach

For more job-search tips, visit:
<http://www.AlphaAdvantage.com>





The Association for
Operations Management

*Advancing Productivity,
Innovation and
Competitive Success....*

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We're on the Web!
www.apics-gr.org



2009/10 APICS-Grand Rapids

Board of Directors

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