

TOPICS



The Association for Operations Management

INSIDE THIS ISSUE:

President's Message	2
Member of the Year	2
Company Coordinators	3
Members Recognized	5
Supply Chain Professionals	6
2008/09 Chapter Events	7
2008/09 Board of Directors	8



March 18, 2009
SAVE THE DATE
Supply Chain Management Conference

TUESDAY, NOVEMBER 11, 2008

“EVOLUTION, SOCIETY, AND THE MARKETPLACE” PROFESSIONAL DEVELOPMENT MEETING

APICS-Grand Rapids Chapter is joining forces with **ISM-Greater Grand Rapids Affiliate** of Institute for Supply Management on **Tuesday, November 11, 2008** for its **Professional Development Meeting (PDM)** featuring **John Szykiel, President of Spartan Motors of Charlotte, MI**, and his presentation “**Evolution, Society and the Marketplace**” at **The Pinnacle Center, 3330 Highland Dr., Hudsonville.**



John Szykiel, Chief Executive Officer and Director at Spartan Motors, has nearly two decades years of management experience at Spartan Motors. He began his career at SMI as director of marketing for the Company’s diversified products group before being promoted to executive vice president and then to vice president of sales. He served as the Company’s president and chief operating officer for 10 years, leading Spartan through one of its most dynamic periods of growth.

AGENDA (please note the times listed):

- 5:30 p.m. Hospitality/Registration
- 6:30 p.m. Dinner Served (Entrée Selections: Bourbon Sirloin Steak, Grilled Chicken Alfredo or Vegetarian Entrée upon request.)
- 7:15 p.m. Presentation

REGISTRATION:

- **ALL registrations MUST be received no later than Friday, November 7th. \$10 late fee applied to registrations received thereafter.**
- Online at www.apics-gr.org (Click on Events)
- Email to: Apicswestmi@aol.com

...Continued on Page 3....

**** REMINDER: NO PDM IN DECEMBER, SEE YOU JANUARY 14, 2009! ****

PRESIDENT'S MESSAGE....

In October, APICS sponsored a half-day seminar featuring Richard Fleming from Continuous Improvement Associates on the topic of Value Stream Mapping. With 18 years of teaching and practical experience, his expertise on the subject was phenomenal! The seminar attendees came with a wide range of knowledge from none to intermediate. Richard provided everyone with skills to take back with them. He was able to tailor the seminar to meet each of our needs on the subject!

That evening at the PDM, Lenora Michaud received our Member of the Year award at the PDM for her participation and enthusiasm in APICS. In an impromptu session at the PDM, Richard Fleming presented more on Value Stream Map-

ping, based on questions from the audience. And once again, the food was excellent!

November's PDM will be a joint session with ISM - Greater Grand Rapids presenting John Szykiel, President of Spartan Motors. The topic will be Evolution, Society, & the Marketplace. This will be on **Tuesday**, November 11th at the Pinnacle Center. You will not want to miss this!

Prior to the November PDM, we will be presenting our Student Resume Night. We are inviting students to come prepared to talk to representatives from local companies. This interaction will help students prepare for entering the working world. Compa-

nies will be able to speak with these students about their experiences and possible job or intern opportunities. We want to encourage our students and membership to be a part of this unique interaction beginning at 4:30 pm with a presentation from our own Greg Custer, District Staff Grand Rapids for APICS Great Lakes Region.

For more information on any events, classes, or to register, visit our website at www.apics-gr.org.

Denise L. Whittington
APICS Grand
Rapids Chapter
President
2008-09



MEMBER OF THE YEAR!



(Pictured left is Denise Whittington
Lenora Michaud is right)

APICS-Grand Rapids Chapter would like to congratulate **Lenora Michaud, CPIM, of American Seating** as its **2007-2008 Member of the Year!**

Lenora has been a faithful APICS-GR Member since September 2005 and received her CPIM certification in September 2006. Lenora lives in Augusta, Michigan and is employed at American Seating Company in Grand Rapids. CONGRATULATIONS, LENORA!!!

Membership in APICS is an investment in your professional development. The strength of this organization comes from the shared expertise and contributions of our members. Becoming a new member is something to be excited about. There are opportunities to network, share experiences, and learn.

Please join us at the next Professional Development Meeting or certification training class for CPIM or CSCP to take full advantage of being a member or to see what we are about.

Joining can be done online at <http://www.apics.org/APICS/join.aspx> or by calling the corporate office at (800) 444-2742. Applications are also available at each PDM. Welcome to the Grand Rapids APICS community and I look forward to seeing you at future APICS events.

NOVEMBER 11TH PDM CONTINUED....

...Continued from Page 1...

COSTS:

- \$ 25.00 Members
- \$ 35.00 Non-Members
- \$ 15.00 Full-Time Students

VENUE: The Pinnacle Center

3330 Highland Drive, Hudsonville

- Directions: Take I-196 to Hudsonville and exit off of the 32nd Avenue exit ramp. Proceed WESTbound on 32nd Ave. to the first light/intersection (Highland Dr) and turn LEFT—The Pinnacle Center will be on your left.



COMPANY COORDINATORS

The first Company Coordinator meeting will be held in November, please watch your emails for upcoming information.

Q: Who can be a Company Coordinator?

A: You can, if you work for a company or business organization.

Q: What is the purpose or goal of company coordinator?

A: The purpose is to promote APICS within the work place.

Q: What APICS information should be promoted and how?

A: That could vary from company to company. APICS has several different educational opportunities and events that could benefit a variety of companies. Professional Development Meetings is a monthly event that should be promoted and is a good way to introduce co-workers to APICS. How to promote also varies depending on the company or organization. Several ideas include emails, printed invites or fliers, and postings in common areas and your own work space. Holding a meeting and inviting APICS board members could be a good way to introduce a course opportunity that is a good match to your company.

Q: Who are the candidates for talking to about APICS and its benefits and opportunities?

A: Everybody !! Both co-workers and managers could all share in the benefits that APICS could bring to an organization or company. You could even share with friends.

Q: How to become a Company Coordinator?

A: It is simple. E-mail, the Grand Rapids APICS Membership Director at mlawe@skytron.us and indicate your interest. At that time, you will be added to the official list of company coordinators and then start spreading the word.

Company Coordinators are the link between current APICS members and the Grand Rapids chapter and those potential members that could benefit from all APICS offers!



Megan Lawe
Membership Director

2008-2009 CPIM PUBLIC COURSE SCHEDULE

Course/Course #	Weeks/Days	Dates	Costs	Time
Execution & Control of Operations (CP 585)	9 Weeks / Tuesdays	November 25, December 6 thru 16 2008, January 6 - 27, 2009	Member \$515.00 Non \$620.00	6:00 — 9:00 p.m.
Master Planning of Resources (CP 575)	8 Weeks / Thursdays	January 8—February 26, 2009	Member \$475.00 Non \$570.00	6:00 — 9:00 p.m.
Strategic Management of Resources (CP 590)	9 Weeks / Wednesdays	March 4—April 1, April 15—May 6, 2009	Member \$515.00 Non \$620.00	6:00— 9:00 p.m.
Detailed Scheduling & Planning (CP 580)	9 Weeks / Tuesdays	March 24, 31, April 14—May 26, 2009	Member \$515.00 Non \$620.00	6:00 — 9:00 p.m.

Registration for any of the classes may be done online at: www.apics-gr.org and click on EVENTS Page/Tab at the top of the screen. Registrations may also be emailed to: Apicswestmi@aol.com. Please register at **LEAST** 6-days PRIOR to the beginning class start date to avoid shipping fees for late materials necessary for each class. ** Please bring a calculator with you to all sessions. **

Payment Information (Payment is due by the FIRST class session, if payment is not received by the first class, an additional \$50.00 will be invoiced):

- \$100 deposit is required with ALL enrollments and is refundable up to 10 days PRIOR to the class start date.
- Payment may be made securely online at: www.apics-gr.org with a credit card
- Check may be made payable and mailed to: APICS-Grand Rapids Chapter
PO Box 230256
Grand Rapids MI 49523-0256

All classes are held at The Pinnacle Center located at 3330 Highland Drive, Hudsonville.

DIRECTIONS:

From the North, East or South: Take US-131 to Eastbound M-6. M-6 will merge you into I-196 toward Zeeland/Holland. Take I-196 to the 32nd Avenue Exit # 62. Turn RIGHT onto 32nd Avenue to first traffic light (Highland Drive) and turn LEFT onto Highland Drive. The Pinnacle Center is located on your LEFT.

From the West: Take I-196 towards Grand Rapids and exit off of I-196 at 32nd Avenue Exit # 62. Turn LEFT onto 32nd Avenue and proceed to the 2nd traffic light (Highland Drive). Turn LEFT onto Highland Drive. The Pinnacle Center is located on your LEFT.



CHAPTER MEMBERS RECOGNIZED

The strength of an organization comes from the shared contributions and expertise of its members and APICS of Grand Rapids is no exception. Please join in congratulation those members who were recognized on October 8th at the PDM:

Lance MacKeown	25 years
David Batchelor, CPIM	10 years

Congratulations to these members!

The Grand Rapids Chapter would also like to extend a WELCOME to the following NEW Chapter Members:

- | | |
|---------------------------------------|--|
| * Nannette Ainsworth, C.P.M., Perrigo | * Mark Woodman, Attwood Marine |
| * Stephen Dufort, Alcoa | * Ashley Blankenship, Viking Corporation |
| * Stephanie Moore, Viking Corporation | * Scott Hutchins, Paragon |
| * Ronda Portis | * Angie Beimers, Nucraft Furniture |

Remember that because there are members like YOU, there can be this amazing organization that everybody can benefit from.



Megan Lawe
Membership Director

APICS-GR STUDENT CHAPTERS

Both Grand Valley and Ferris State have begun their new program year with much anticipation. Both have set their Board of Directors and began planning for their school year in terms of activities, etc. They will be looking to setup plant tours and possible guest speakers in the coming months. This may be a coordinated activity with some of our member companies so please help us support the student needs should they need it.

Prior to our November 11th PDM we will be hosting a student resume night in coordination with some of our member companies. Greg Custer will kick off the evening with some high level do's and don'ts of resume building and interviewing. We will then allow for networking between the students and member professionals to help coach and prepare them for real life opportunities. In today's environment, we want to ensure our students are as prepared and comfortable as can be for any professional opportunities that come their way.



Sarah Cooper, CPIM
Past President

SUPPLY CHAIN PROFESSIONALS

Sime (pronounced She-ma) Curkovic, Ph.D., Professor of Supply Chain Management at Western Michigan University, Kalamazoo is conducting a research project for the University.

The purpose of his survey is to gather the views of working professionals, like yourself, who are involved in a supply chain environment. WMU and the ISM (Institute for Supply Management) program are conducting a research project about the potential use of Failure Mode & Effects Analysis (FMEA) in a supply chain environment. Sime hopes to create guidelines for the integration of FMEA processes in managing supply chain risks. This survey is part of a study that will help managers, such as yourself, better understand how the principles of FMEA can be successfully applied to managing supply chain risks. He is also trying to build SCM risk issues into WMU's curriculum for the purposes of better preparing students for the job market.

Any information received through this survey will be kept strictly confidential. Responses will only be summarized and used for this project. Please try to answer every question to the best of your ability, even though you may not be 100% sure of your answer. On the survey, feel free to make any side notes or comments for any of the questions. You might want to elaborate on a question or simply state that the question was awkwardly written.

Participants will be provided a summary report that can be used for benchmarking purposes. Sime also extends an invitation to have the results explained.

The survey may be downloaded from the Chapter's web site at: www.apics-gr.org/students/. You may also copy paste this link into your web browser:

<http://www.apics-gr.org/backoffice/documents/WMUSCMRiskSurvey.pdf>.

Completed surveys may be sent to Sime at:

Email: sime.curkovic@wmich.edu

Fax: (269) 387-5710

Mail to: Dr. Sime Curkovic, Professor Supply Chain Management

Western Michigan University

Schneider Hall Room 3246

Kalamazoo MI 49008



VALUE STREAM MAPPING....



To all of you who came; Thanks for attending! For those of you who missed it, you missed a great afternoon. Thanks to Mr. Richard Fleming for coming and speaking on Value Stream Mapping.

Mr. Fleming did a great job presenting the information and an even better job of answering all of our questions and providing each of us with something that we could take away from the seminar and apply in our work lives.

Please save the date for our next ½ day seminar on May 13th, 2009 when Mr. Tom Wallace will be speaking on Sales and Operations prior to our May PDM.

Maggie Jenkins, Special Events Director



2008-2009 Grand Rapids Chapter Events

Day/Date/Time	Event	Speaker/ Presentation
November 11, 2008 Tuesday 6:00 p.m.	Professional Development Meeting with ISM-Greater Grand Rapids at The Pinnacle Center, Hudsonville.	President of Spartan Motors, John Szykiel presents: "Evolution, Society, and the Marketplace"
January 14, 2009 Wednesday 6:00 p.m.	Professional Development Meeting with IMA-Grand Rapids	Doug Hicks, CPA, CMC, presents: "Lean Accounting in a Lean Environ- ment"
February 11, 2009 Wednesday 6:00 p.m.	Professional Development Meeting	TBD
March 11, 2009 Wednesday 6:00 p.m.	Professional Development Meeting	Tom Schulte
April 8, 2009 Wednesday 6:00 p.m.	Professional Development Meeting	NetShape Corporation Plant Tour
May 13, 2009 Wednesday Seminar 1–5:00 p.m.	1/2-Day Seminar AND Professional Development Meeting	Tom Wallace presents "S&OP"
June 8, 2009 (Tentative) Monday 11:30 a.m.	Chapter Golf Outing	

For complete details regarding any of the upcoming Chapter events, please check the Chapter's web site at: www-apics-gr.org or refer to the monthly membership mailing.



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The Association for
Operations Management

*Advancing Productivity,
Innovation and
Competitive Success....*

APICS-Grand Rapids Chapter
PO Box 230256
Grand Rapids MI 49523-0256

We're on the Web!
www.apics-gr.org



2008/09 APICS-Grand Rapids Board of Directors

Name/Position	Company	E-address	Phone Number
Denise Whittington President	CompX Durislide	sdwhittington@gmail.com	(616) 826-9761
Jody Craig President Elect	NetShape	Jody.Craig@Netshapecorp.com	(616) 402-4168
Mark Rokos VP of Finance	Hydro Aluminum	Mark_rokos@hotmail.com	(616) 396-6591 Ext 264
Ron Kopp, CPIM VP of Marketing	Skytron, Inc.	rkopp2525@yahoo.com	(616) 554-0362
Sarah Cooper, CPIM Past President	Gordon Food Service	Sarah.Cooper@gfs.com	(616) 717-4335
Jeff Embrey Certification Education Director	CompX Durislide	jembrey@compX.com	(616) 277-5232
Randy Gilbert, CSCP, PMP, In-House Education Director	Wolverine World Wide	Randy.Gilbert@www-inc.com	(616) 863-4097
Lance MacKeown Continuing Ed. Director	Magna Donnelly	lance.mackeown@magnadon.com	(616) 827-3637
Tod Schwartz, CPIM, CSCP, Grants/Strategic Partner Director	Genzink Steel	schwartz50@hotmail.com	(616) 822-2636
Megan Lawe Membership Director	Skytron, Inc.	mlawe@skytron.us	(616) 957-2123 Ext. 3083
Danielle Campbell Secretarial Director	Steelcase, Inc.	DCAMPBEL@steelcase.com	(616) 292-7902
Maggie Jenkins Special Events Director	Ultimate Solutions	mjenkins@ussorting.com	(231) 722-1560
David Bloomquist PDM Director	Kandu Incorporated	dbloomquist@kandu.org	(800) 747-0718
Paul Chesnutt Director at Large	Howard Miller	pchesnutt@howardmiller.com	(616) 772-9131
Jon Karel Director at Large	Johnson Controls	Jonathan.b.karel@jci.com	(616) 394-6611
Lisa Hern Executive Assistant	A Little Executive Assistance	apicswestmi@aol.com	